



National Credit Union Administration

Report of On-Site Information Systems Vendor Visit

Computer Marketing Corporation

August 31 – September 3, 1998

COMPUTER MARKETING CORPORATION

ISV Review - Executive Summary

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Overall, Computer Marketing Corporation (CMC) has demonstrated it is making progress towards Y2K readiness. In terms of NCUA's 5-phase repair approach, it appears to be at the following point:

- Awareness – CMC is aware of the Y2K implications for its clients and has been proactively preparing for solutions. All members of its management team have, to some extent, been involved in meetings or reports to discussed the issue.
- Assessment – CMC is past the assessment stage for its proprietary FLEX product. Assessment of the information technology for the service center has been informally addressed over the past year. However, the formal assessment is currently in progress.
- Renovation - CMC will upgrade or replace any service center hardware, software and telecommunication equipment determined to be non-Y2K ready in the near future. CMC is also very involved in working with its in-house customers to assist them in preparing their information technology facilities for Y2K. The FLEX Release 3.8 is stated to be Y2K ready when operated on Y2K ready IBM AS/400 hardware and operating system.
- Validation and Testing – Beta testing for FLEX Release 3.8 was completed in March and its full release performed in April and May. Formal test scripts are being developed for proxy testing of the FLEX product, and should be completed by September 1998. Ten credit union coordinators will participate in testing in September. Detailed formal test plans for the CMC service center are being developed and will play a key role in completing a formal assessment.
- Implementation – The Y2K version of FLEX is now implemented in all but ten of its clients. Plans exist to implement the product in the remaining locations.